

## Coronavirus (Covid-19) policy

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March 20, 2020

Dear Customer,

As the coronavirus / Covid-19 continues to impact the global community, Demaco is frequently monitoring and responding to the situation, always ensuring the health and safety of our employees, customers, and suppliers.

The Management Team (MT) of Demaco meets daily to determine and update our company policies, coordinate infection prevention measures and ensure the continuity of operations in full compliance with the guidance provided by the World Health Organization and the Dutch National Institute for Health and Environment (RIVM). Based on the day-by-day situation, the MT is communicating updates of requirements and guidelines related to the coronavirus / Covid-19 outbreak to all employees and (sub)contractors.

Visits to our facility will be restricted to the most essential ones for a by the government determined period. If possible, we encourage you to hold telephone- or video conferences with our employees.

We are currently maintaining production and delivery levels with minimal interruption. Our production team and engineers are working on-site at a safe distance from each other.

Our Sales Team and Project Managers are encouraged to work from home. All employees have access to the Demaco business systems which means that you can expect the same response/time as usual.

Demaco also delivers projects and services for several critical industries (Medical, Pharmaceutical, Food, etc). It is in all our interest that these supply chains can operate unhindered and therefore, we would like to emphasize that we do our utmost to help and facilitate these markets to the best of our ability. It's our duty to serve the society.

Until further notice, Demaco will continue with its operations in full. It's all about Cryogenius.

We thank you for your partnership and are grateful for the trust you place in Demaco. Stay healthy!

Kind regards,  
Mit freundlichen Grüßen,  
Salutations cordiales,  
С наилучшими пожеланиями,  
Met enthousiaste groeten,



Ronald Dekker  
Director



Niels Beers  
Chief Commercial Officer